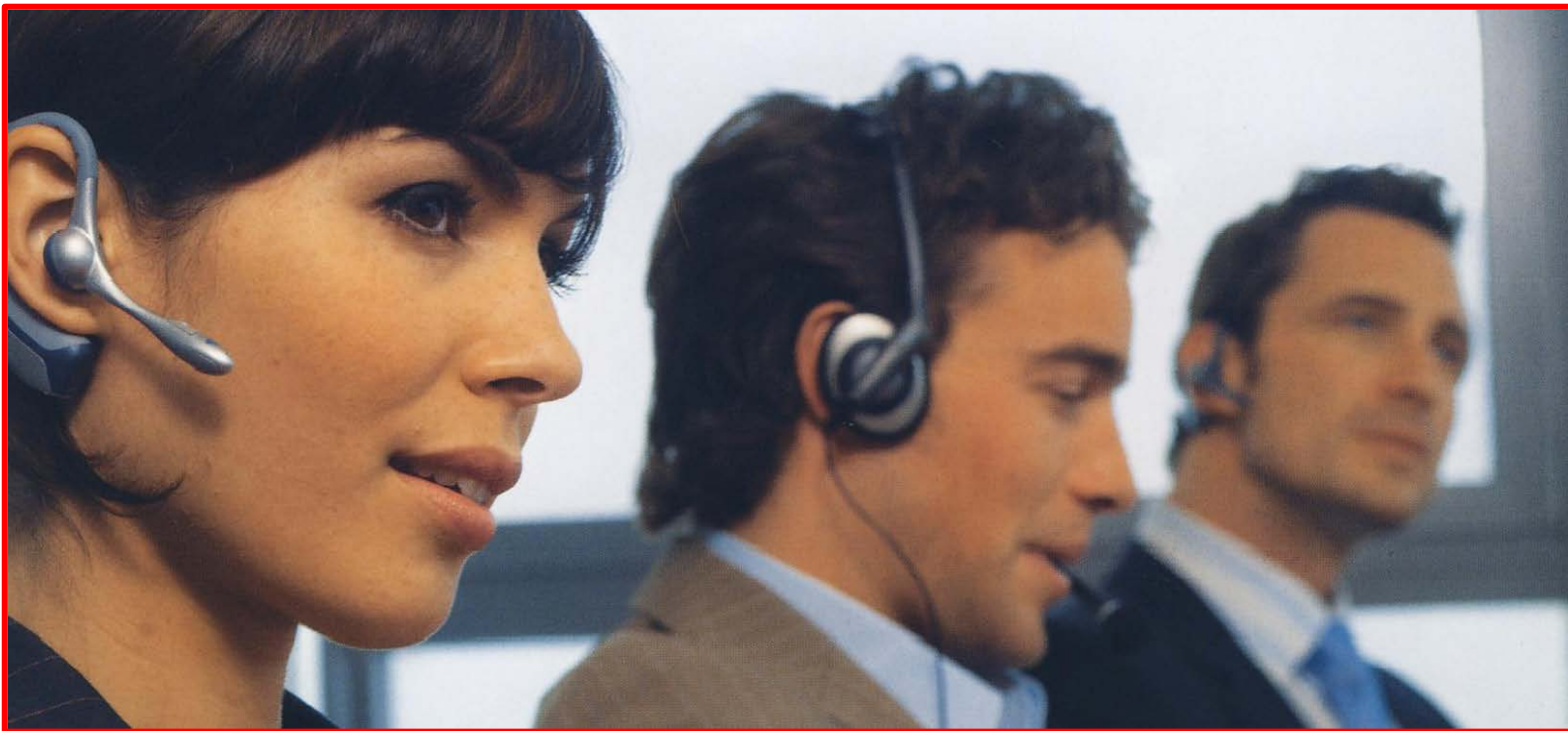


iN Trunks



making the right connection...

How INET's Intelligent Network Lines benefit your business



More Than Just Business Lines

INET's intelligent telephone lines are delivered via next-generation technology called Session Initiation Protocol, a signaling protocol used for supporting voice over IP (VoIP) telephone lines. Our Intelligent trunk lines support VoIP communications between IP telephone systems and the INET Intelligent Telephone Network similar to your existing lines except we deliver a whole lot more for a lot less.

INET's Intelligent network unlock the potential of your business, turning a local company into a national enterprise, by allowing your business to provide a local number presence in cities through out the UK broadening your market presence, increasing market share and enhancing customer service whilst reducing costs. It will unite all of your communication devices so you can make and take telephone calls, text, video and email via the most cost effective route.



With INET your business is local, wherever you are

Many customers prefer to deal with local organisations. INET's intelligent network allows you to use geographic number ranges outside your normal geographic area code and, if you move offices outside the area, you can keep your number allowing you to maintain that vital link with your customers regardless of where you relocate.

- Our network's flexibility in terms of numbering allows your business to work from Liverpool on a London number or vice versa. You can have five different geographical numbers on the same line to present a UK wide image without the overhead of different office locations.
- Integrating your mobile phones with your fixed line services will significantly reduce costs whilst increasing your operating efficiency and enhance customer service levels by using our intelligent number service. This allows you to have one number, which you control for all your fixed line and mobile calls.



Solutions - INET's got it covered

You need to reduce costs and increase efficiency by centralising your telephone operator to take all calls from across the UK. Or you can have our intelligent operator service handle it all for you and for all your remote locations 24 hours a day 365 days a year.

- Centrally record all telephone calls from both your fixed telephone lines and your mobile phones throughout the UK and play them back from anywhere in the world.
- Centralise your voicemail service for both fixed line and mobiles across the UK.
- Implement our Intelligent Number (IN) service and have one intelligent telephone number for all incoming calls, both fixed line and mobile.
- With our web based intelligent reporting services we can provide you with online reports that allow management to keep their finger on the pulse of their business such as our Geographic Report of inbound calls, Lost Business Reports and Inbound Call Stats report for calls received hourly, weekly, monthly etc.
- You may want to forward calls to different locations by time-of-day or day of week from fixed lines or mobile phones with our intelligent call forwarding. We provide all this and more including online reports that enable you to proactively manage your calls and tell you where they came from.



Reliability and resilience

We prioritise your calls over all other data in shared IP broadband connections, ensuring high levels of voice quality. With In-built disaster recovery, network resilience and a fast, seamless transfer all calls ensure business continuity.



Reduce communications costs

The INET network is compatible with mobile handsets so we can dramatically reduce your call charges by transferring mobile calls onto the fixed line network when in range of a known wireless access point. By combining voice and data over a single line, you can eliminate the need for multiple lines.

- Significantly lower installation costs.
- Scalable on a per channel basis unlike ISDN where you have to order in units of two.
- FREE calls between your sites and lower cost calls overall compared to the traditional telephone network.
- Lower cost than ISDN, number presentation is included in the base price and DDI ranges are very competitively priced.



Bring your team together

With INET you can network your home workers transparently into your system throughout the UK or internationally through our Intelligent Network.



INET puts you in control

Using Intelligent Networks state of the art IP-Telephone Systems and Cloud-based Solutions you can route incoming calls to your chosen location, fixed line or mobile phone etc and inform enabled callers where you are and whether you're contactable.



One number, one mailbox

Using INET enabled products you can get a single mailbox for all your voice messages, e-mails and texts and have one globally portable Intelligent Number for everything.

Why choose us?

Our service

We are dedicated business-to-business specialists established in 1992. Our management team has over 70 years of experience in delivering business communication systems and services and together with our partners we consists of over 1,000 professionals, all based in the UK with a passion for serving our customers.

Our Network

Together with our partners we have over 2,000 exchanges connected throughout the UK providing the largest IP network in the UK.

Our experience

With 20 years experience serving the needs of business customers and over 2,500 thousand systems installed, we're here for the long term and have the knowledge and expertise to support your business.

What are the benefits of INET's intelligent IP network?

- A complete IP phone service – we provide all of the necessary component parts including router, installation, IP connectivity, phone numbers, IP telephone lines and ongoing service support
- Easy to order and provision
- Compliments a converged network with lower costs and simplified architecture

What businesses should use IP business line solutions?

- Businesses wanting to expand their business into wider geographic markets
- Businesses looking to **move premises** out of their local exchange area and who want to keep their existing telephone number without paying for expensive call forwarding services.
- Looking for disaster recovery solutions, the INET Intelligent Network can act as backup to ISDN, or vice versa, to provide a resilient phone service that can cope any emergency. Our disaster recovery can automatically be implemented by pressing DR activation button on your mobile phone.
- National or International businesses networking offices with IP connectivity to improve overall operating efficiency and taking advantage of INET's free internal inter-branch calls
- Customer service driven businesses where a local presence is important across the UK, and multiple UK geographic numbers can be delivered into one single service centre or across multiple sites.
- INET Trunks are suitable for a wide range of businesses from small companies to large enterprises and government organisations

Additional Products to consider:

- Telephone Systems
- Broadband Network
- Telephone Number Services
- Intelligent Call Handling
- Intelligent Inbound Services
- Mobile Networks
- Hosted Services
- Cloud-based Solutions

digitel
Business Communications

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